



Metcalfe Pool Holiday Park

June Newsletter

2020

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Hi everyone.

The world has changed so much since the first newsletter of the year. A situation that I could never have imagined! It is exciting to be open again even though some restrictions must remain in place. We have missed seeing you all and look forward to catching up when you visit again.

We have had great rainfall this year so far and the lake level has been steadily rising. A wet Winter is predicted so fingers crossed for a good water level for Summer.

A special thank you to my gorgeous daughter Laura who has taken the time to place positive and inspirational thoughts on our Facebook page throughout the closure period to inspire and motivate our patrons.

REOPENING REQUIREMENTS

The Government has strict guidelines that must be taken seriously to maintain a safe environment for all patrons during the Covid-19 pandemic. These include:

- A Declaration is to be completed on arrival. Please stop at our residence as you arrive to complete this.
- Maintaining social distancing of 1.5 metres at all times except with those in your family unit.
- Maintaining a 4 square metre distance when in outdoor facilities such as the bathrooms. To enact this, I have closed some toilet cubicles. Only 2 people may be in a bathroom at any time for use of the toilet facilities only. Lines have been placed outside to prompt awareness and encourage the spatial distancing required.
- Remember when greeting people to avoid physical touch, even though this is so unnatural to us all.
- Hygiene is an essential part of maintaining a virus free environment. The bathrooms will be cleaned more often to ensure that surfaces are as clean as possible. Disinfectant sprays and cleaning items are on the bathroom bench for you to spray or wipe over surfaces that you touch if you would like to do so. Hand sanitisers are in every bathroom and we ask that you

please use them when entering and leaving the bathrooms. Ensure that you follow the 20 second guidelines for handwashing. Other posters on Covid-19 safety have been placed in the bathrooms for your information.

- Showers, laundries and the games room will remain closed until further notice.
- The Kiosk will open and hours will be displayed on the door. Only one person is allowed inside at a time and you are asked to wait outside. Eftpos payments and cash may be used.
- Activities such as Pancake Sunday are on hold for the moment.

MAINTENANCE

Neil, George and I have been busy completing many of the planned shutdown work while closed. The boys worked extremely hard in a cherry picker over 10 days to cut and trim branches that overhung communal areas. Eighteen truckloads of debris were carted away! The gardens have been extended along the main thoroughfare and many new gardens have been planted in other areas of the park. Neil has dug up another two roads to locate and plumb in fire service items. All gutters along the roads have been cleared of the accumulated silt to enable clear flow of water when it rains. George's house has also been painted to match the rest of the park and looks lovely.

Everyone who visits Metcalfe Pool comments on how clean and attractive the park looks compared to others on Lake Eppalock. Remember to sweep your leaves to the road and we can pick these up for you. The paint colour for exterior surfaces is called Ironstone. It is a dark blue grey Colourbond colour. Trellis at sites may be replaced with colorbond steel in this colour also. Thanks to everyone who is taking pride in the appearance of their site. We really appreciate your efforts.

RUBBISH

As part of the C F A process for the fire service, we were visited to inspect our progress. It was noted that some residents continue to store items in the clearways beside and behind their vans. As well as being a fire hazard, it also encourages rodents and snakes. Please remove all such items. Neil and George will be providing a free trip run for these items at the end of June. You need to place unwanted items at the front of your site for collection. Any items that we have to pay extra fees for such as fridges and mattresses will need to be paid for.

A reminder that we have placed additional recycling bins for aluminium cans, paper and cardboard, glass and plastic, at the bin area before the boat ramp. Your support will help us in our efforts to reduce landfill. Please note that the largest bins provided are for **bagged household rubbish only**. All other rubbish and items can be removed by Neil and George by agreement. As explained previously, the tip has become a Transfer Station and the cost of taking rubbish there has trebled and so our charges will increase to cover this. If there is anything that you don't need at your site, please take it home or ask us to remove it for you.

CONTACT PHONE, VISITORS AND EMERGENCIES

Please ensure that all visitors are signed in as they arrive to meet with the Covid-19 regulations for tracing contacts. We MUST have accurate records of who is present in the park at any time. This is critical should an emergency evacuation be necessary. If the Kiosk is closed and you need assistance, please ring the bell at our gate or call the Park's number. It is always forwarded to us. Phone – 5425 3137. Please ensure that your visitors are also paid for.

NOISE CURFEWS

Just to clarify, all loud noise is to cease at 10pm. Only quiet music, televisions and talking outside is acceptable after this time. It is important that everyone be respectful of others at Metcalfe Pool who have young children or who need to go to bed earlier. By 12pm, everyone should be quiet and inside their vans. Extension of these requirements for special occasions such as birthdays is by approval only so that we can notify other park residents. Any special events provided by us which end at a later time will be communicated to you prior to the event in this newsletter.

FLYOVERS

Some flyovers have torn apart in recent winds. They look terrible and also create noise when they flap about. For these reasons we ask that they be removed until they are replaced.

INSURANCE

It is documented in the Park Agreement that all sites have current insurance on their sites. This is available for less than \$100 per year and often covers items such as flyovers that are damaged during storms. It is also very sensible after the fire season experienced last Summer. Please attend to this as soon as you are able to.

ELECTRICAL POWER HEADS

Remember that it is easy to overload the power on your site. Each site can only run 3600 watts of power at any one time. An efficient refrigerator alone uses approximately 1000 watts. Damage to leads and power heads is your responsibility and any repairs must be completed by an approved electrician which we will organise but will be billed to you accordingly. Please feel free to discuss this issue with Neil.

FIRE SAFETY

Fire Restrictions are current in this Shire. As detailed previously, we are accountable for the safety of everyone when you reside here and so need everyone to abide by the expectations stated below.

In accordance with the CFA regulations, the area between all sites must be kept clear. Please ensure that you have a fire extinguisher, a fire blanket and a working fire alarm on your site. Remember that the extinguisher needs to be within date at all times. It is also essential that every van, annexe and cabin have a fully functional and compliant smoke detector. All power boards need to have overload protection. It is common to see melted plugs so please check that yours are in good condition. If it is damaged it cannot be used because it will damage the powerhead. This cost would be at the owner's expense in the vicinity of \$250 for an electrician to replace.

The Assembly point for any emergency is at the Kiosk. It is essential that you are familiar with the Metcalfe Pool Emergency and Evacuation procedures.

BIKE SAFETY RULES

Thank you for supporting our helmet rule for bike riders including electric scooters. It is great to see all of the kids wearing them. This is for their safety and we appreciate your support. A reminder that children are not permitted to ride bikes when the lights are turned on at dusk.

SITES – PLEASE ENSURE THAT WHEN VACATING

- ALL MAINS POWER SWITCHES, GAS BOTTLES AND WATER TAPS ARE TURNED OFF
- EXTENSION LEADS ARE REMOVED FROM POWER SOCKETS. Neil and George will be going around to ensure that every lead is out of their sockets.

SITES FOR SALE

- Site 2 - van and annexe opposite Kiosk and lawn.
- Site 7A – three bedroom cabin with amazing water views
- Site 97 – large van and annexe with ensuite, large deck and additional van for sleeping.
- Site 92 – amazing large van and annexe with separate dining room. Sleeps 10.
- Site 52 – van and annexe recently renovated with lots of privacy.
- Site 8 – van and annexe close to pool and Kiosk
- Site 72 - van and annexe with ensuite, large undercover entertaining area.
- Site 11 – large van and annexe
- Site 18 - van and annexe
- Site 19 – van and annexe
- Site 20 – van and annexe
- Site 21 – van and annexe that sleeps 10 comfortably
- Site 35 – van and annexe
- Site 95 – van and annexe with beautiful outside deck with lovely views
- Site 83 – van and annexe with lovely deck
- Site 96 – tastefully renovated large van and annexe
- Site 84 – van and annexe tastefully renovated inside
- Site 69 – van and annexe that needs a little TLC outside
- One vacant site available

Please contact me for prices and further details.

Thanking you,
Ann-Louise and Neil