



Metcalfe Pool Holiday Park

February Newsletter

2024

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Hi everyone.

It is a busy time for many of you with the children going back to school. I hope everyone is enjoying their year so far.

We appreciate everyone's patience as we work through our Eftpos issues. The Star Link we have ordered has been delayed by another week but we are hoping to have a functioning system in the near future.

I have been messaging and emailing for outstanding accounts and would appreciate your prompt payment of these.

COVID

Unfortunately both Neil and I have contracted Covid over the weekend. It highlights the need for everyone to remain vigilant regarding this virus. Please do not attend the park if you are unwell or have been in contact with anyone else who is unwell. I understand that it is prevalent in the community, but we really want to keep this as a healthy place to be. The Kiosk will be closed this weekend and if you do attend the park, we ask that you let us be to recover. We will be unavailable.

BEHAVIOUR

A reminder that we have a zero tolerance for inappropriate behaviour in the park. When you see or hear something, no matter what time, please call us. It is difficult to sort out the truth after the fact. It has been a very busy Summer season to date and we thank everyone for your exemplary behaviour throughout. Please always be respectful of others and remember that all loud noise is to cease at 10pm. Only quiet televisions and talking outside is acceptable after this time. By 12pm, everyone should be quiet and inside their vans. Please call us on the park number if noise is an issue for you at night. We would rather attend to your concerns at the time so that everyone is happy and comfortable. Please phone 542253137.

BOAT STAKES and WATER ITEMS

The unusual weather lately has made us rethink how the boat stakes can be used. Please remove them from the beach whenever you leave the park. This will help us to avoid unsafe situations where the lake rises quickly. This is for the safety of everyone.

Please also ensure that your water items such as canoes etc are taken back and secured at your sites. We take no responsibility for anything left on the lawn or beach area.

GATE AND SECURITY

When entering and leaving the park, please ensure that you leave it as you find it. If it is locked, please lock it behind you. During the busy times, we will open it in the morning at 9am and close it at 9 pm.

WALKING BETWEEN SITES

Please walk around sites when going to the bathroom. During busy periods, this can be very disruptive for people across the front row with some power cords being knocked out. Please explain to your children that they must walk around.

INSURANCE

I still have many sites that have not forwarded their insurance details to me. It is documented in the Park Agreement that all sites have current insurance on their sites. This is available for less than \$300 per year and often covers items such as flyovers that are damaged during storms. Please attend to this as soon as you are able to.

ELECTRICAL POWER HEADS

Remember that it is easy to overload the power on your site. Each site can only run 3600 watts of power at any one time. An efficient refrigerator alone uses approximately 1500 watts. An air fryer uses 1800 watts. Air conditioners, electric strip heaters, pest zappers and kettles are also items that use significant power when operating. Your television, fans and lighting are low power items. Typically speaking, if you have your fridge on, one other significant item is all that should be run at a time. Damage to leads and power heads is your responsibility and any repairs must be completed by an approved electrician which we will organise but will be billed to you accordingly. Please feel free to discuss this issue with Neil.

REMOVAL OF RUBBISH

Please note that we are no longer able to remove rubbish from your sites to take to the tip. The changes at the local tips in our area have made it far too expensive. Anything you want removed will have to remain on your site until you take it away yourself. No items are to be placed at the front, behind or alongside your site at any time because this compromises the regulations for fire safety that we must adhere to.

UPCOMING EVENTS

Saturday 9th March - 3pm The Annual Michael Murphy Golf Hit off on the lawn. There will once again be 3 categories for the children, women and men. Please join in with the fun.

Pancake Sunday 10th March at 10.00am

SITES – PLEASE ENSURE THAT WHEN VACATING

- ALL MAINS POWER SWITCHES, GAS BOTTLES AND WATER TAPS ARE TURNED OFF
- EXTENSION LEADS ARE REMOVED FROM POWER SOCKETS. Neil and George will be going around to ensure that every lead is out of their sockets.

PLEASE NOTE THAT ALL POWER AND WATER MUST BE TURNED OFF

FIRE SAFETY

In accordance with the CFA regulations, the area between all sites must be kept clear. Please ensure that you have **a fire extinguisher, a fire blanket and a working fire alarm** on your site. Remember that the extinguisher needs to be within date at all times. It is also essential that every van, annexe and cabin have a fully functional and compliant smoke detector. All power boards need to have overload protection. **PLEASE CHECK THAT YOUR SMOKE DETECTOR IS WORKING.**

The Assembly point for any emergency is at the Kiosk. It is essential that you are familiar with the Metcalfe Pool Emergency and Evacuation procedures.

SITES FOR SALE

- Site 46 – van and annexe
- Site 70 – van and annexe
- Site 75 – van and annexe with plumbed ensuite
- Site 8 – van and annexe

Please contact me for further information and prices.

Ann-Louise, Neil and George