



## Metcalfe Pool Holiday Park

October - December Newsletter

2018

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Hi everyone.

What beautiful weather we are having now! It's great to see the roses blooming and so many birds everywhere. This will be the final newsletter until the new year. 2018 has gone by far too quickly but I am looking forward to the Christmas holiday season. We hope that you make time to come up and enjoy the park with everyone.

### WELCOME

Welcome to the new families who have recently bought into Metcalfe Pool Holiday Park. Please enjoy your time with us and make the most of what this area has to offer. The many local wineries are keen to offer tastings and the nearby towns are beautiful.

**Special dates at the park and sites for sale are listed at the end of this newsletter** and we hope to see many of you coming along to enjoy the fun.

The newsletter is also available on the Metcalfe Pool Holiday Park website.

### UPDATING DETAILS

Please let me know by email or text message if your personal contact details change. The newsletters and accounts are now sent by email so it is essential that we have your email address. Hard copies of the newsletter will be available at the Kiosk.

### NOISE CURFEWS

Just to clarify, all loud noise is to cease at 10pm. Only quiet music, televisions and talking outside is acceptable after this time. It is important that everyone be respectful of others at Metcalfe Pool who have young children or who need to go to bed earlier. By 12pm, everyone should be quiet and inside their vans. Extension of these requirements for special occasions such as birthdays is by approval only so that we can notify other park residents. Any special events provided by us which end at a later time will be communicated to you prior to the event in this newsletter.

## FISHING LICENCES

A reminder that you can be fined \$120 for not having a Fishing Licence when fishing on the lake. If you are aged 18 or over you must carry a current licence. They only cost about \$30 to \$40 online.

## CONTACT PHONE, VISITORS AND EMERGENCIES

Please ensure that all visitors are signed in as they arrive so that we have accurate records of who is present in the park at any time. This is critical should an emergency evacuation be necessary. If the Kiosk is closed and you need assistance, please ring the bell at our gate or call the Park's number. It is always forwarded to us. Phone – 5425 3137. Please ensure that your visitors are also paid for.

## BOAT MARKERS AND TYRES

A reminder that all tyres and pegs left on the beach were dragged into a pile near the boat ramp. Feel free to take them back as you set up for this season.

## PAYMENTS

Please understand that it is essential for the operation of the Park that all fees are paid on time. Anyone with outstanding fees who have not made arrangements with us, will not be able to use their sites until fees are paid.

All payment of fees online need to include your site details. Our account details are as noted below –

Neilann Pty Ltd BSB 013 706 Account number 297621878

## PARK MAINTENANCE

Neil, George and I would like to thank the many of you who have been working on improving the appearance of your sites. It is amazing the difference a few plants or a coat of paint make to an area. I have noted some sites that need a little tender care and I will be in contact with owners to request broken items be removed or replaced to ensure that the park is presented as best as it can.

Everyone who visits Metcalfe Pool comments on how clean and attractive the park looks compared to others on Lake Eppalock. Remember to sweep your leaves to the road and we can pick these up for you. It is going to be a bad snake season as we have already seen two in the park. Please remove all building rubbish from beneath your vans because this only encourages snakes to hang around.

The paint colour for exteriors on sites is called Deep Ocean. It is a dark blue grey colour. It is more attractive on wood than the Class Blue. I have recently painted all of the rails with this and most people really like it.

## RUBBISH

Please note that the bins provided are for **bagged household rubbish only**. All other rubbish and items can be removed by Neil and George by agreement. Unfortunately the tip has become a Transfer Station and the cost of taking rubbish there has trebled and so our charges will increase to cover this. If there is anything that you don't need at your site, please take it home or ask us to remove it for you.

## FIRE SAFETY

Fire Restrictions began in this Shire last Monday. As detailed previously, we are accountable for the safety of everyone when you reside here and so need everyone to abide by the expectations stated below.

In accordance with the CFA regulations, the area between all sites must be kept clear. Please ensure that you have a **fire extinguisher, a fire blanket and a working fire alarm** on your site. Remember that the extinguisher needs to be within date at all times. It is also essential that every van, annexe and cabin have a fully functional and compliant smoke detector. All power boards need to have overload protection. It is common to see melted plugs so please check that yours are in good condition.

A number of 15 amp leads being used are not acceptable. Neil is going to tape up any that have discoloured or burnt pins. These heads or leads **MUST** be replaced. He is currently looking for a safety board for each site that would automatically cut out when sites are being overloaded. This is essential to avoid power outages and electrical fire.

The Assembly point for any emergency is at the Kiosk. It is essential that you are familiar with the Metcalfe Pool Emergency and Evacuation procedures.

## **KIOSK HOURS**

The Kiosk opening hours will be displayed on the door. If you need anything when the Kiosk is closed, please come to the house and I will happily open it for you. I am even happy to cook but just need 30 minutes to heat the oil.

- **CHRISTMAS HOURS – The Kiosk and Home Residence Office will be closed on Christmas Eve and Christmas Day.**

## **GAMES ROOM**

For those of you who are new to the park, the Games room has an art and craft area set up for the children. The supplies in the overhead cupboards must only be accessed by parents and any activities need to have adult supervision. The book shelf has books for all ages that may be borrowed and returned when you have finished with them. The tall cupboards also have games that can be shared also.

## **BIKE SAFETY RULES**

Thank you for supporting our helmet rule for bike riders including electric scooters. It is great to see all of the kids wearing them. This is for their safety and we appreciate your support. A reminder that children are not permitted to ride bikes when the lights are turned on at dusk.

## **SITES – PLEASE ENSURE THAT WHEN VACATING**

- ALL MAINS POWER SWITCHES, GAS BOTTLES AND WATER TAPS ARE TURNED OFF
- EXTENSION LEADS ARE REMOVED FROM POWER SOCKETS. Neil and George will be going around to ensure that every lead is out of their sockets.

## **BOAT STORAGE**

Our hopes to provide more boat sheds has floundered. Apologies. I will notify those on my list as soon as any become available.

## **SITES FOR SALE**

- Site 86 – van and annexe with ensuite, large deck with outdoor kitchen and open plan living inside.
- Site 97 – large van and annexe with ensuite, large deck and additional van for sleeping.
- Site 52 – van and annexe recently renovated with lots of privacy.

Please contact me for prices.

## SPECIAL DAYS COMING UP

### Pancake Sunday - 4 November 2018

A Pancake breakfast on the lawn - 10.00am onwards.

### Cup Eve Party on the lawn - Monday 5 November 2018

Bring along your own chairs and drinks. Nibbles and music will be provided. George is preparing Cup Sweeps for anyone feeling lucky!

### Christmas Party - Sunday 2 December 2018                      2pm - 5pm

Santa will visit and there will be a jumping castle for the children. Bring your drinks along and we will provide nibbles and music on the lawn. Hope to see many of you there. For catering purposes, please send me an email with numbers of children if you are able to attend.

### New Years Eve

Once again we will have a party on the lawn to see in the New Year. My daughter Laura will provide the music and we will provide the glow sticks for the children. We will kick off at 7.30pm and have an extended curfew until 1.30am. At this time everyone must be in bed!

We look forward to seeing you again soon,

Ann-Louise and Neil