



Metcalfe Pool Holiday Park

January Newsletter

2019

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Hi everyone.

Happy New Year to you all! It has been a busy start to 2019 but an enjoyable one. We hope that you have been enjoying the great Summer weather.

Please let me know by email or text message if your personal contact details change so that you receive your account and newsletters. Hard copies of the newsletter will be available at the Kiosk.

This newsletter is also available on the Metcalfe Pool Holiday Park website.

SPECIAL DAYS COMING UP

Australia Day Weekend Celebrations

Saturday 26 January 2019

Free family barbeque at 1pm. Music and jumping castle on the lawn.

Boat Parade, Golf competition and games for the children.

Pancake Sunday - 27 January 2019

A Pancake breakfast on the lawn - 10.00am onwards.

Labour Day Weekend - Friday 8 - 10 March 2019

Pancake Sunday - 10 March 2019

A Pancake breakfast on the lawn - 10.00am onwards.

Easter - Good Friday April 19 - Monday 22 April

Easter Egg Hunt - Sunday 10am on the lawn.

Games begin on the lawn at 11am.

Anzac Day - Thursday 25 April

DAY VISITORS

The people who visit Metcalfe Pool as day visitors are a welcome and valued aspect of our business. We have built quite a regular group of clientele who return often to us and are familiar with the Park's rules and expectations. Maintaining a safe and peaceful park for everyone is a priority and we will do our best to ensure that this is achieved at all times. During peak times such as Christmas, Australia Day etc, we do not allow such day visitors to attend because we have your friends and family as visitors during these times.

Anyone who has a concern is invited to discuss them with us at anytime.

PARKING

All visitors cars need to be parked in either of the car parks and not in areas allocated to residents of the park.

NOISE CURFEWS

Just to clarify, all loud noise is to cease at 10pm. Only quiet music, televisions and talking outside is acceptable after this time. It is important that everyone be respectful of others at Metcalfe Pool who have young children or who need to go to bed earlier. By 12pm, everyone should be quiet and inside their vans. Extension of these requirements for special occasions such as birthdays is by approval only so that we can notify other park residents. Any special events provided by us which end at a later time will be communicated to you prior to the event in this newsletter.

CONTACT PHONE, VISITORS AND EMERGENCIES

Please ensure that all visitors are signed in as they arrive so that we have accurate records of who is present in the park at any time. This is critical should an emergency evacuation be necessary. If the Kiosk is closed and you need assistance, please ring the bell at our gate or call the Park's number. It is always forwarded to us. Phone – 5425 3137. Please ensure that your visitors are also paid for.

PARK MAINTENANCE

Neil, George and I would like to thank the many of you who have been working on improving the appearance of your sites. It is amazing the difference a few plants or a coat of paint make to an area. I have noted some sites that need a little tender care and I will be in contact with owners to request broken items be removed or replaced to ensure that the park is presented as best as it can.

Everyone who visits Metcalfe Pool comments on how clean and attractive the park looks compared to others on Lake Eppalock. Remember to sweep your leaves to the road and we can pick these up for you. It is going to be a bad snake season as we have already seen two in the park. Please remove all building rubbish from beneath your vans because this only encourages snakes to hang around.

The paint colour for exteriors on sites is called Ironstone. It is a dark blue grey Colourbond colour. Trellis at sites may be replaced with colourbond steel in this colour.

RUBBISH

Please note that the bins provided are for **bagged household rubbish only**. All other rubbish and items can be removed by Neil and George by agreement. Unfortunately the tip has become a Transfer Station and the cost of taking rubbish there has trebled and so our charges will increase to cover this. If there is anything that you don't need at your site, please take it home or ask us to remove it for you.

ELECTRICAL POWER HEADS

Some sites have had issues with their leads melting in the mushroom / power heads. This is a result of people overloading their sites and is of concern. Each site can only run 3600 watts of power at any one time. An efficient refrigerator alone uses approximately 1000 watts. Damage to leads and power heads is your responsibility and any repairs must be completed by an approved electrician which we will organise but will be billed to you accordingly. Please feel free to discuss this issue with Neil.

FIRE SAFETY

Fire Restrictions are current in this Shire. As detailed previously, we are accountable for the safety of everyone when you reside here and so need everyone to abide by the expectations stated below.

In accordance with the CFA regulations, the area between all sites must be kept clear. Please ensure that you have a fire extinguisher, a fire blanket and a working fire alarm on your site. Remember that the extinguisher needs to be within date at all times. It is also essential that every van, annexe and cabin have a fully functional and compliant smoke detector. All power boards need to have overload protection. It is common to see melted plugs so please check that yours are in good condition.

The Assembly point for any emergency is at the Kiosk. It is essential that you are familiar with the Metcalfe Pool Emergency and Evacuation procedures.

GAMES ROOM

For those of you who are new to the park, the Games room has an art and craft area set up for the children. The supplies in the overhead cupboards must only be accessed by parents and any activities need to have adult supervision. The book shelf has books for all ages that may be borrowed and returned when you have finished with them. The tall cupboards also have games that can be shared also.

BIKE SAFETY RULES

Thank you for supporting our helmet rule for bike riders including electric scooters. It is great to see all of the kids wearing them. This is for their safety and we appreciate your support. A reminder that children are not permitted to ride bikes when the lights are turned on at dusk.

SITES – PLEASE ENSURE THAT WHEN VACATING

- ALL MAINS POWER SWITCHES, GAS BOTTLES AND WATER TAPS ARE TURNED OFF
- EXTENSION LEADS ARE REMOVED FROM POWER SOCKETS. Neil and George will be going around to ensure that every lead is out of their sockets.

SITES FOR SALE

- Site 86 – van and annexe with ensuite, large deck with outdoor kitchen and open plan living.
- Site 2 - van and annexe opposite Kiosk and lawn.
- Site 97 – large van and annexe with ensuite, large deck and additional van for sleeping.
- Site 52 – van and annexe recently renovated with lots of privacy.
- Site 94 – large van and annexe with ensuite, large deck and as beautiful as a cabin.
- Site 98 - van and annexe with ensuite, large undercover entertaining area.
- Site 11 – large van and annexe
- Site 54 - van and annexe with large flyover with parking area.

Please contact me for prices and further details.

Thanking you,
Ann-Louise and Neil